



PRESS RELEASE

Computer Works of Toledo announces new Help Desk Support Technician

Toledo, OH, December 3, 2008: Computer Works of Toledo, a provider of information technology solutions to the Northwest Ohio region, is pleased to announce the addition of Ray Robinson to its team. Ray has joined Computer Works as a Help Desk Support Technician to serve the needs of Computer Works' growing client base. In this role, Ray will assist customers with remote PC and network support.

"Ray is an up and coming technical talent", said Joe Zalewski, Managing Partner and COO of Computer Works, "He has demonstrated the ability to adapt quickly to new technology and handle difficult situations. His "figure it out" mentality will serve our clients well".

A Toledo, Ohio resident, Ray is currently enrolled in the Computer Networking Systems program at ITT Technical Institute, and is working towards his Associates Degree. Prior to joining Computer Works of Toledo, Ray held a PC Support position for Best Buy's Geek Squad.

About Computer Works

Founded in 2002, Computer Works of Toledo is a subsidiary of Business Technical Consulting, LLC and is headquartered in Toledo, Ohio. Computer Works offers information technology solutions for a variety of industries including professional business services, healthcare, manufacturing, education, government and financial. Computer Works is a Microsoft™ Certified Partner, Comptia A+ Certified and a Citrix® Authorized Solution Advisor. Computer Works offers products from industry leading manufacturers such as Microsoft™, Dell™, HP, Citrix®, Cisco, Symantec™, Sonicwall®, ThinPrint®, Wyse®, Epson®, Lexmark™, Okidata® and Xerox®. Computer Works serves over 400 clients throughout Northwest Ohio and Southeastern Michigan.

For more information about Computer Works of Toledo. Please visit our website at www.computerworkstoledo.com or call our office at 419.534.3010.

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